

 Bluetooth®

# ZelHer P20



User Guide

# ZelHer P20

**ZelHer Is a Subsidiary of  
Fifth Ave. Accessories Corp.**

## **Specifications:**

### **Model P20**

- Talk Time: 21 Hours
- Standby Time: up to 400 hours on a full recharged battery
- Working Range: 32ft
- Multipoint Support: 2 Connection Simultaneously
- Blocks 4 Times External Noise

#### *Keeping Your Conversation Crystal Clear*

- Compatible With Most Bluetooth Mobile Phones
- Call Answer / End
- Voice Dialing, Redial, Refuse Incoming Calls
- Balanced and Light Weight
- Fits Comfortably on Either Ear
- Frequency: 2.4GHZ
- Bluetooth Chipset: CSR BC6 V2.1

## Overview:

Thank you for purchasing this P20 Bluetooth headset, please double check the contents of the packaging to verify that you have received all items, be sure to read the full user guide before using the headset

This headset can be connected with any phone that is Bluetooth wireless technology enabled

## Getting Started:

Please fully charge the headset, after removing from package before beginning the pairing process.

## Charging the Headset:

This headset includes a built-in Lithium Polymer Battery.

To Charge the unit:

1. Plug the charger into proper outlet.
2. Plug the unit end of charger into the power outlet of headset

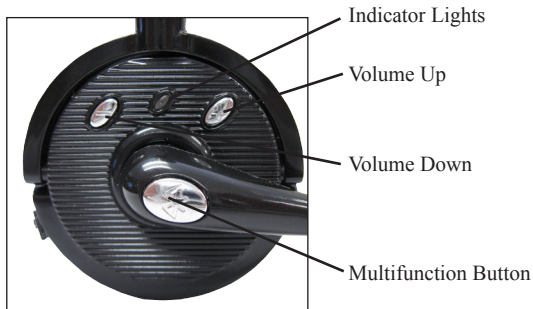
3. During charging, the indicator light will turn red. When charging is complete, the indicator light will shut off or flash red to alert that the head set is fully charged.

**Note:**

- For first time use, make sure to fully charge the headset for at least for 8-10 hours.
- Failure to charge less than 8-10 hours may result in shorter talk time.
- Do not use the headset during charging.
- If indicator light flashes red during usage or while on standby, the battery is low, and you should recharge the unit as soon as possible.
- If battery is drained please recharge the headset for at least 4 hours
- If you do not use your headset for a long period of time, you should recharge the headset for at least 8-10 hours
- Recharge unit in places at room temperature.

## Pairing the Headset:

Pairing is the professional word for the process of connecting a *Bluetooth* wireless technology product to a *Bluetooth* wireless technology enabled device. This process only needs to be completed one time with each new device.



## Pairing to 1 device:

1. Press and hold the multi-function button for about 8 seconds, until the light alternates

- between blue and red, indicating that it is in pairing mode.
2. Activate the *Bluetooth* search feature on your phone; refer to your phone's manual for further instructions.
  3. Select P20 from the searched device listing.
  4. Enter pin code "0000" to confirm the finish pairing. The headset will flash just blue to indicate the completed pairing.
  5. When pairing is complete the headset will stop flashing between blue and red, and the phone will prompt you to **Connect** to the headset enter **Yes** on the phone to connect to the headset, when connected the blue light will flash

## Pairing to 2 Devices:

This headset contains a dual-link function for connecting with 2 mobile phones simultaneously.

Pair the first phone following the steps above.

1. Pair the first phone following the steps above.
2. Temporarily turn off the first connected phone's *Bluetooth* wireless technology function.

3. Pair the second phone using the steps above.
4. Turn off the headset, and return on the first phone's *Bluetooth* wireless technology functionality.
5. Re-turn on the headset, and it will re-connect to both devices automatically.

## General Functions:

### ***Turning on:***

Press and hold the multi-function button for 5 seconds, indicator light will flash blue 3 times.

Note: for the first 5 cycles of turning on the headset, the headset will beep twice, and then flash blue 5 times, and then 2 times.

### ***Turning off:***

Press and hold the multi-function button for 5 seconds, the headset will beep 3 times, and the indicator light will flash red 3 times.

### ***Voice Dialing:***

Press the multi-function button.

***Redialing:***

Press the multi-function button twice.

***Answering / Ending a call:***

Press the multi-function button once.

***Mute On/Off:***

Press and hold volume (-) for 2-3 seconds.

\* Some functions may or may not work with certain phone models. See your phone's manual for more information.

**Wearing the Headset:**

This headset can be worn according to your preference and comfortably, and can be worn on either ear, just adjust the microphone.



## Troubleshooting:

- Ensure that the headset has enough power, is turned on, and has successfully been fully paired with the mobile device.
- Ensure that the *Bluetooth* function on the phone is enabled.
- Be sure that the range between the headset and mobile device is less than 32 feet (10 meters), or that there is no disturbances or electrical devices between the headset and the mobile device.
- Headset indicator light is flashing red: low battery.
- During charging indicator light does not illuminate: Leave on charger for 20 minutes and re-check.
- No sound coming from headset: 1. make sure headset is turned on, 2. make sure headset was fully paired, 3. make sure distance between headset and device is less than 32 feet

## Headset Storage:

- Only use original accessories with this device.
- Do not disassemble headset, it will void the warranty.
- Store headset away from dust, heat, water.

- Use clean, soft, static free cloth to clean headset surfaces.
- Do not allow children to play or use headset.
- Do not store headset or charger in extreme environments.

## WARRANTY

1. Fifth Avenue Accessories Corp. warrants that your P20 headset system will be free from defects in material and workmanship for one year from the date of purchase. If, during the first year from the date of purchase, your P20 headset system fails to work due to a defect in material or workmanship, Fifth Avenue Accessories Corp. will repair or replace the product, at its election, free of charge. The warranty period begins on the date of manufacture. Consumable components (for example, cushions, battery and fuse) are not included in this one-year warranty.

2. The foregoing limited warranty does not cover equipment failure attributable to accident, improper operation, misuse, abuse, or any cause other than defects in the materials or workmanship of Fifth Avenue Accessories Corp.'s products.

3. Fifth Avenue Accessories Corp.'s obligations under this warranty are limited to repair or replacement (at our option) of any defective part returned to Fifth Avenue Accessories Corp. at the customer's expense.

Returned products require a Return Authorization that may be obtained by calling 1-866-783-4546. Products returned to Fifth Avenue Accessories Corp. for repair under this warranty will be return shipped to the customer at Fifth Avenue Accessories Corp.'s expense.

4. This limited warranty is in lieu of all other warranties, express or implied, including the implied Warranties of merchantability and fitness for a particular purpose, Some jurisdictions do not permit the exclusion of implied warranties and the foregoing exclusions may not apply to you.

5. In no event shall Fifth Avenue Accessories Corp. be responsible for any other damages whatsoever, including direct, indirect, special, incidental, consequential, or other damages for breach of this or any other warranty, express or implied.

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